



## CALIFORNIA GRILL DELIVERY

California Grill is proud to offer more services that meet the needs of our valued guests. An easy and convenient **delivery service** now adds to the list of things that continue to make us fresh, fast and fun! Feeling hungry? Give us a call and have your favorite menu items delivered straight to your home or business.

### ✦ **When calling the restaurant, what do I need to provide over the phone?**

Our host/hostess will prompt you with a few questions that include your first and last name, complete address including your zip code, telephone number, and whether you will be paying with cash or by credit card. When paying by credit card please have the card number, card type, expiration date, 3 or 4 digit CCV code and name that appears on the card ready.

### ✦ **Is there a delivery charge?**

Yes. Delivery service is available to the local Whittier area within a 4 mile radius. Each mile out from the restaurant forms a zone and each zone has a surcharge starting at **\$2.00 up to \$8.00 dollars** depending on the distance of travel. If you are getting a delivery outside of our standard delivery zone, the fee will increase depending on the location of your delivery.

### ✦ **Do you have a minimum for delivery?**

Yes. Our minimum delivery order is **\$20 of food and beverage**. (Tax and delivery charges do not apply toward the \$20.)

### ✦ **Why does my credit card need to be present at the time of delivery?**

To ensure customer protection, California Grill requires that a customer must provide the credit card at the time of delivery for an imprint and signature from the credit card holder. This credit card imprint policy is in place for the protection of credit card holders/owners.

### ✦ **What is the average delivery time?**

Our average delivery time 45 minutes from the time your order is placed, but may increase or decrease per location depending on restaurant activity and catering events occurring on that particular day.

### ✦ **Can you deliver outside of your typical delivery zone?**

We can definitely arrange for delivery outside of our typical delivery zones for catering orders, but a minimum order is required and advanced notice is appreciated.